

To All Bijou Telephone Co-op/ECIN Customers:

In order to comply with the FCC rules governing our companies' use and protection of customer proprietary network information (CPNI) we are required to authenticate any person accessing account information. You **MUST** create a password for your account. This password will be requested of you prior to releasing any information on your account. Please write legibly.

Please complete the following information:

Customer name \_\_\_\_\_

Billing account number (upper right corner of bill) \_\_\_\_\_

Your new Password \_\_\_\_\_ (4-15 numbers and/or letters only)

In the event you forget your password, we will validate you with a back-up question. Please answer **ONE** of the following questions. **YOU MUST ONLY CHOOSE ONE.**

Favorite Dessert \_\_\_\_\_

Favorite pet's name \_\_\_\_\_

High School you graduated from \_\_\_\_\_

Favorite restaurant \_\_\_\_\_

Favorite drink \_\_\_\_\_

Favorite sports team \_\_\_\_\_

Only persons listed on your account will be able to receive information on your account. Please list all persons allowed to make changes to your account that are not currently on your account, if any. It is your responsibility to make sure they have the password you provided in order to access/change account information.

---

**THIS FORM MUST BE COMPLETED AND RETURNED NO LATER THAN 30 DAYS FROM DATE RECEIVED.** You may mail this back with your payment, bring to the office, or put in our secure drop box in front of the office.

Please call if you have any questions. 303-822-5400.

Bijou Telephone Co-op/ECIN      1070 N Hwy 36      Byers, CO